



March 2, 2018

Keystone Engineering and Consulting
166 Center St
Cape Canaveral, FL 32920

To those concerned:

During the years of 2016-17, Keystone Engineering and Consulting was contracted by Ocean Walk 4 Condominium Association to assist in the rust remediation and waterproofing of a six story building located on the beachside of New Smyrna Beach, FL. The scope of work included replacement of rusted corner beads and other materials, stucco and concrete repair, water proofing and painting, and various ancillary issues. Work was completed on time and under budget.

Right from the start, Keystone was a pleasure to work with. The opening presentation from lead engineer Chuck Hays was professional and well presented. He was able to answer all of the Board of Directors' questions in a clear and direct manner and the proposal and report was detailed, thorough, and easy to comprehend. What is more, Keystone followed through with their commitments. The contractor was held to strict standards. Quality assurance was consistent and precise. Invoices were submitted in a timely fashion and were accurate. Change orders were easy to understand and precise in their cost. Of particular note was Mr. Hays' solid leadership and personal interest in getting the job done right, and that no detail, no matter how small, was left unattended. He was informed, experienced, and, something of personal concern to me, he was accessible. That type of commitment to service is impressive.

As a manager, I work with a great many contractors and service providers, and I am pleased to rank Keystone Engineering, and in particular, Chuck Hays, among the better companies and professionals I have had the pleasure of dealing with. On behalf of the Board of Directors of Ocean Walk 4 Condominium Association, I can heartily recommend their services.

Sincerely,

A handwritten signature in black ink, appearing to read 'John Acosta', written over a white background.

John Acosta
Community Association Manager